IPBRICK.UCoIP

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Unified Communications over IP

Unified Communications Solution **over IP** that provides IP PBX, Video Conferencing and Professional Chat services.

IPBRICK.UCoIP functions as a telephony subsystem that functions as a private IP Centrex solution. Calls between IP phones, connected to IPBRICK.UCoIP, are confidential (it uses security barriers of the SBC type to the outside).

It uses single-tenant technology, which means that each company has its own independent system. With the "Follow me" feature, calls can be redirected from the office to the mobile phone.

It also provides a UCoIP page that allows any user outside the organization, whether partner or customer, to contact you via Voice, Chat, Email and Videoconference.

The UCoIP service must satisfy three important requirements:

Unification of all forms of communication at a single address.	High level of integration between all forms of communication.	Standardization (standard Internet protocols are used).

A single address for various ways of communicating.

Email
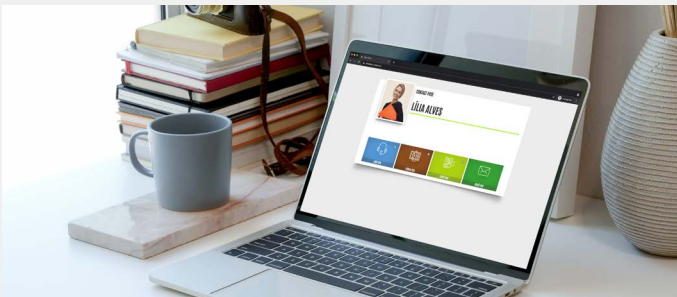user@ipbrick.com

Voice / Video
user@ipbrick.com

IM
user@ipbrick.com

WEB
user.ipbrick.com

UCoIP Page

Send an email, have a chat conversation, make a call or video call, through the UCoIP page.

When typing a simple web address in a browser
"user.company.com"
(instead of user@company.com)

No need to memorize multiple addresses.

Functionalities

- Direct dialing, Speed dial numbers
- Flexible numbering plan
- Connection to several operators
- Phone number mapping
- Call forwarding if number busy
- Follow me
- Call history
- IVR - Service menu
- Telephone directory
- VOIP Gateway Service
- Call barring
- Groups and Service Sequences
- Queue
- Music on hold
- Parking and call scheduling
- DISA
- Callback
- Call Pickup

- Conference calls
- DTMF
- Automatic call distribution system
- Voice mail
- Chief secretary
- Incoming Call Rules
- DDI Call Routing
- Sound Manager
- Hunt Groups
- User profiles with calling permissions
- SIP TRUNK and IAX TRUNK support
- Session Border Controller (SBC)
- Automatic provisioning of telephones
- Support for most common codecs
- UCOIP recording
- Call statistics
- Supervision of calls.