

### **Drakewell benefit with IPBRICK**

#### **Sector: Software Development**

The system allows the programmers to collaborate with unmetered calls and conferencing, and even answer calls incoming on the office analogue British Telecom lines.



#### **CLIENT**

Drakewell Ltd, is designed to be manufacturer independent. Their software products include Data Capture Reporting, Point and Print Analysis Software, Functional Automatic Data Checking, Telemetry, Realtime, ANPR Matching, Manual Count, Turning Movement, Enterprise Ready Web Based Reporting, Data Hosting and Collection Service plus many other bespoke applications.

These enable local traffic management analysis and footfall analysis at large events. This allows forecasting for road maintenance and crowd management.

#### **CHALLENGE**

Drakewell have a team of programmers located nationally across the United Kingdom. Travelling to the main office on a daily basis is not practical for the whole team. The team collaborate using Mobile Phones and external conferencing services.

This has a high impact on operational costs as peak time mobile call costs quickly become substantial. There are also some members of the team who also have poor GSM/3G coverage and revert to using expensive landline calls.

#### **SOLUTION**

Drakewell selected an IPBrick.SOHO appliance to connect to their analogue British Telecom lines, and deployed SIP handsets throughout the office.

The IPBrick is connected to the internet via a dedicated ADSL connection. Each of the programmers located across the UK were given SIP handsets with built in VPN clients.

The SIP handsets connect to the IPBrick using a VPN connection, then registers to the IPBrick to handle call sending and receipt.

## Multifaceted Technology

# IPBrick Linux - Intranet Solutions, Security and Communications

Since the introduction of IPBrick, we have reduced our mobile phone operation costs by more than 40%.

As the IPBrick issues and terminates the VPN configurations and handles the SIP accounts, we have a central management point handle VPN connections and SIP accounts.

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IPBrick is the result of IPBrick International R&D work, a portuguese company founded in Porto, in 2000. Apart from IPBrick Linux Servers, we also produce two innovative softwares - iPortalDoc, an effective system of Document Management and Workflow - and iTicket, a Trouble Ticket System. These products are presente worldwide through a network of partners across all five continents.

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